



## Resdiary Terms & Conditions

1. To avoid 'no shows', we require all non-resident bookings to be guaranteed with your credit/debit card details which will be added securely to your booking.
2. If you wish to cancel your booking, please do this via your email confirmation, email or call us with at least 24 hours notice prior to your booking. Failure to do this will result in a £10 per person cancellation charge. We reserve the right to charge for a late change of date.
3. You will receive a reminder of your booking 48 hours prior to your visit. Please let us know about any special dietary requirements so our chefs can plan any specific arrangements. If you do not let us know in advance, we may not be able to accommodate all your special needs on the day.
4. If you wish to bring your own celebration cake to enjoy, we require you to sign an allergen waiver form and there will be a cake service charge of £25 to cover the service of your cake. Alternatively, our Pastry Chef can prepare a cake for you. Please order through [switch@headlandhotel.co.uk](mailto:switch@headlandhotel.co.uk) and they can discuss the options starting from £25.
5. On occasion, we may need to change the restaurant you have booked, and we would endeavour to contact you in advance to let you know.
6. On arrival, please do not forget to personally log your car registration number at the reception desk. We reserve the right to refuse any booking, or entry on the day.
7. Please note that our dog-friendly areas of the hotel are Restaurant RenMor, the lounges and of course the outside areas of our site as well as Fistril beach. Dogs are unable to visit The Deck restaurants or the Spa and AquaClub other than assistance dogs.