



## ENVIRONMENTAL AND SOCIAL RESPONSIBILITY POLICY

July 2025

*The Headland Hotel and Spa is committed to achieving best environmental and social sustainability practices, while advancing initiatives that protect our planet and its people. To ensure our commitment is evidenced, we have partnered with **EarthCheck**, the world's leading benchmarking and certification provider.*

The Headland is an 86-bedroom hotel, with 39 Cottages, three restaurants, a spa and an AquaClub, set in 11 acres of wild Cornish clifftops, on the edge of the town of Newquay. The hotel has a five-star rating, which includes a spa with six treatment rooms, indoor swimming pool, sauna and steam room. There is a gym and surf school on-site. There are 6 private meeting rooms and a spacious ground floor lounge. We have 4 dining areas including: Restaurant RenMor, The Deck and the Spa Lounge. There is a separate restaurant 'Ugly Butterfly by Adam Handling', which is independently run. The Headland is situated within a Site of Specific Scientific interest (SSSI).

We recognise that nature is one of the main drivers of tourism in the area and the activities of our business have the potential for negative impacts on the environment and local community if not properly managed. To address this, The Headland will comply with all relevant measures to protect and safeguard our planet's natural resources and aims to achieve international best practice. We have appointed our Sustainability Lead as the EarthCheck Coordinator, who has responsibility for improving the hotel's sustainable performance.

### Our Environmental commitments:

**Climate Action:** We are committed to measuring and reducing our greenhouse gas emissions. Our net zero ambition is to achieve carbon neutrality for Scope 1 and 2 by 2040 and Scope 3 for supply chain by 2050.

**Natural Resource Conservation and Reduction of Operational Impact:** We are committed to conserving natural resources and reducing our impact through efficient use of energy and water, waste reduction, support for biodiversity and promotion of sustainable travel.

**Employee Engagement:** Special consideration will be given to employing and empowering local employees. We will continuously encourage our team to present our commitment to environmental and social sustainability to our guests, suppliers and contractors.

**Supply Chain:** We engage in partnerships with suppliers who share our passion and values with regards to commitment to sustainability. We work closely with our suppliers to promote sustainable sourcing, fair trade practices and ethical standards.

We acknowledge that achieving our long-term goals and objectives will require many small changes over time. Our plans and decisions constitute the foundation for long-lasting success in business, with the overall aim of protecting our natural environment and humanity. We are proud to be part of the movement towards a greener, fairer hospitality industry - protecting Cornwall's coast for future generations whilst honouring The Headland's heritage.

Bethan Branigan, Sustainability Lead

Jason Adams, Managing Director